

BREAKING RECORDS BUILDING RESILIENCE

IMPACT REPORT

2024-25

ABOUT US

Feed Ontario is the largest collective of hunger-relief organizations in the province, representing more than 1,200 food banks and hunger-relief organizations across Ontario.

Together, we distribute millions of pounds of food to more than 1 million people each year.

Feed Ontario's work is focused under three pillars:

Feed ON: We distribute nutritious and fresh food to food banks across Ontario for people and families in need.

Feed Possibility: We provide food banks with training, support, and resources to help ensure programs run efficiently.

Feed Change: We work to eliminate food insecurity and poverty through research and advocacy.

Our Commitment to Truth and Reconciliation and Diversity, Equity, and Inclusion.

Feed Ontario acknowledges that we are situated on the traditional and ancestral territory of many diverse Indigenous, First Nations, Inuit, and Metis peoples. We also acknowledge the historical impacts of colonization on Indigenous peoples, including the historical and ongoing relationship between food insecurity and colonialism. This year, Feed Ontario completed both a Truth and Reconciliation audit and a Diversity, Equity, Inclusion, and Belonging (DEIB) audit. These helped us to better understand how we can support positive change, both within our organization and across the food bank network.

We believe that both Truth and Reconciliation and DEIB are essential to building an Ontario where everyone is food secure and where everyone belongs.

2

FROM OUR CEO

Breaking records. Building resilience in Ontario.

This past year, we reached a once unimaginable milestone: more than 1 million people turned to our food bank network for support. It's a record we hoped we would never break, but one that we unfortunately knew was possible. In response, food banks across the province were stretched beyond their limits, doing everything they could to meet a level of demand that they were never intended to carry. And yet, as they always manage to do, food banks rose to the challenge and found ways to keep food on their shelves for people and families in need.

While the challenges of this past year are certainly sobering, they tell only part of our story. Alongside record-breaking demand, we also broke records in ways that reflected the incredible strength of what's possible when donors, partners, and communities come together.

Thanks to your generosity, Feed Ontario distributed more food than ever before, providing a record-breaking 16 million pounds to food banks across the province. And, we didn't stop there. With your support, we made key investments in the capacity and resilience of our network, ensuring food banks had essential infrastructure, like refrigeration, shelving, and program support to meet the need they're experiencing. We also continued to advocate for evidence-based public policies to address the root causes of food insecurity, so one day fewer people will need to turn to food banks to get by.

As we enter into the third year of our five year strategic plan, we are inspired by how much has been accomplished – and it's all because of you! Your support is helping to ensure that Feed Ontario and the food bank network can continue to meet unprecedented demand and that help is available to people and families when they need it most.

Thank you for your incredible support and commitment to our work. We look forward to what we will continue to accomplish together in the coming year, as we work to build a stronger Ontario and a future where no one goes hungry.

awy

Carolyn Stewart, CEO

THE BREAKING POINT:

1 million people needed a food bank in Ontario

In September, Feed Ontario and food bank leaders from across the province stood together to share a hard truth with Ontarians: more than 1 million people had turned to our network for help over the past year - a record we never wanted to break.

During a press conference held at Food Banks Mississauga during Hunger Action Month, we released our new data and called attention to this staggering milestone. Our message was united and clear: this is unacceptable - and it must change.

Backed by the collective strength of the food bank network, we called on the Province to take immediate action. This message was echoed across Ontario through all major media outlets, reaching millions of people and raising awareness about food insecurity in our province.

Your support fuels even more than food - it fuels action. It gives a voice to data and empowers our network to speak to the reality of hardship we see every single day. It also helps us to ensure that when we ring the alarm bells, people listen.

Together, we are not only helping to ensure that people and communities have enough to eat, we are working to create meaningful change. The following pages highlight how your support has made a direct impact on our ability to make a difference in the lives of those facing hunger today.

1 million⊣ Ontarians needed the help of a food bank in 2024-25 visits were made to food banks and hunger-relief programs in the Feed Ontario network of visitors had never accessed a food bank

ONTARIO

beforess

FEEDON

Delivering more when it's needed most

Our FeedON pillar focuses on meeting the immediate needs of people and families facing food insecurity across the province. Through innovative partnerships with <u>Ontario's farmers and agricultural sector</u>, grocery retailers and suppliers, and the transportation industry, FeedON <u>delivers nutritious food where it's needed most</u>, when it's needed most. From retail recovery to bulk purchasing, <u>our programs</u> help to make sure food bank shelves stay full.

Thanks to the incredible support of our donors and partners, Feed Ontario distributed a record-breaking 16 million pounds of food last year – valued at \$57 million. That's more than double what we delivered in 2019. Feed Ontario would also like to thank the invaluable partnership of our pillar sponsor Farm Boy for its incredible commitment, transport partner ERB Transport for many years of service, and OPG for its support of the Farm to Food Program.

Your support has allowed us to execute a range of targeted programs that ensure the right food gets to the right place at the right time. This includes:

A fresh take on chicken

Through a new partnership with Maple Leaf Foods Inc., chicken provided by the <u>CFO Cares: Famers to Food Banks Program</u> is now provided in convenient, retail-sized trays, making this Ontario-grown chicken easier for food banks to share with families in need.

Gaining efficiencies: Fewer kilometers, bigger impact

We took a close look at how food travels across the province and made smart changes. By prioritizing efficient distribution and expanding our Northern subsidy programs, food now travels fewer kilometers, which means we're spending less on fuel, reducing emissions, and cutting travel time for our food banks travelling the longest distances almost in half. This allows our network to focus even more of its resources on providing support to those who need it most.

Rising to challenges together

When a <u>record-breaking ice storm</u> swept through Ontario this past spring, Feed Ontario and the food bank network jumped into action. As an <u>Ontario Corps</u> partner, and with the combined support of the Government of Ontario, Food Banks Canada, and Feed Ontario donors and network members, our team coordinated the distribution of over 1,900 emergency food hampers and water to impacted communities. Even without power, food banks showed up for their neighbours by making sure everyone had what they needed.

PILLAR SPONSOR



OUR FOOD PROGRAMS

2024-25



FEED COLLABORATION 4,967,733pounds of food



2,683,008
pounds of food



2,104,572 pounds of food



1,345,606 litres of milk



208,259
pounds of chicken



101, 200 dozen eggs



11,640 pounds of beef



7,911 pounds of turkey



FEED POSSIBILITY

Building connections, strengthening resilience

Our <u>Feed Possibility pillar</u> focuses on strengthening Ontario's food bank network. Through targeted programs and funding, we help food banks grow their capacity, adapt to changing local needs, and serve their communities. Whether it's about providing a new program today or investing in training and tools for tomorrow, Feed Possibility is about helping food banks build their resilience and deliver impactful programs to people and families in need.

Funding essential projects

Through our Feeding Possibility! Grant, we provided over \$270,000 in funding to 20 innovative, community-driven projects that strengthened local capacity and helped food banks respond to record-high demand. From improving accessibility on The Food Bank of Waterloo Region's hamper line, to supporting the Killaloe Food Bank with a new display fridge, this grant is helping food banks to build more inclusive communities and serve every person who walks through their doors.

Connecting communities

With our new <u>Speaker Services program</u>, we participated in 10 events across the province, bringing community leaders together to share information, exchange knowledge, and strengthen local food systems and collaboration. By participating in key events, like the Ending Homelessness panel at the Association of Municipalities of Ontario conference and by facilitating conversations through local-level poverty reduction roundtables, we are helping to build partnerships between local and provincial organizations working towards shared goals.

Raising the bar

Our new "Accreditation Readiness Circuit" (ARC) training program allowed us to help 20 food banks achieve their accreditation under Food Banks Canada's National Standards of Excellence – strengthening sustainability, resilience, and consistency in care across the province. ARC offered practical tools and a space for peer learning, where food banks could share resources and support one another.

Alongside ARC, we provided year-round learning opportunities through our annual conference and webinar series, covering essential topics like client care, resource efficiency, fundraising, volunteer engagement, and advocacy. These training programs help food banks build capacity and deliver even stronger support in their communities.

Raising the workstation of the hamper line allows more volunteers to do the shift as it is more accessible, and will increase the amount of fresh food we will be able to distribute to our neighbours. With a growing demand on this program as food assistance programs across Waterloo region continue to increase, we will now be able to match the growth, while still retaining volunteers and avoiding burnout."

- Kim Wilhelm, CEO, The Food Bank of Waterloo Region











FEED CHANGE

Advancing solutions to end food insecurity and poverty

Our <u>Feed Change pillar</u> focuses on addressing the root causes of food insecurity by calling on the Province to take bold action against hunger and poverty. With over one million Ontarians turning to food banks for help, this work is needed now more than ever.

With your support, we're driving research, raising awareness, and advocating for meaningful change so fewer people will need to rely on food banks in the future. We believe that we can end food insecurity in Ontario through good public policies that ensure everyone has access to a livable income, affordable housing, and the support they need to thrive.

Here are just a few of the ways we raised awareness and advocated for meaningful change last year:

Released the 2024 Hunger Report: Unravelling at the Seams

We released our <u>2024 Hunger Report</u>, which revealed that nearly 40% of food banks had to reduce the amount of food they provide and half had to cut essential wraparound support programs because resources could not keep up with record-breaking demand. To raise awareness of this issue, Feed Ontario participated in more than 20 media interviews, calling on the Province and Ontarians to take action.

Tackled myths and misconceptions with a public panel

We hosted a <u>public panel to address the myths and misconceptions</u> surrounding food bank use. While raising awareness about record-breaking demand for food banks is essential, misinformation can fuel harmful stereotypes and can make it even more difficult for people to ask for the help that they need. By confronting misconceptions head-on, we were able to shine a light on the real reasons that people and families often have no choice but to turn to their local food bank to get by.

Amplified voices at Queen's Park and beyond

We worked hard to make sure food banks have a place at the table and that the voices of the people they serve are heard. Through our postcard campaign, food bank visitors shared their lived experiences directly with their elected officials, helping Members of Provincial Parliament (MPP) understand the urgent need for change. At Queen's Park, we held Days of Action to speak directly with MPPs and policymakers about the realities of poverty and food insecurity, and to advocate for public policy solutions to these issues. Beyond these efforts, we continued to build collective power by actively participating in poverty reduction and affordability coalitions, and by encouraging Ontarians to get out and vote for a future without hunger through our provincial and federal election campaigns.

22,150

postcards distributed by 60 participating food banks through Hunger Action Month 30+

meetings held during two Day of Action events at Queen's Park 2

MPP Food Sorts in partnership with local food banks in target ridings

"

The Pro Bono Group had created a national radio campaign to help food banks across Canada when Andrea Waters reached out and asked if we would produce some pro bono radio PSAs for Feed Ontario.

Our inclination had always been to remain unaffiliated with other organizations — until we witnessed the passion of the Feed Ontario team, and learned about Feed Ontario's remarkable mission.

The Pro Bono Group wholeheartedly supports and endorses the good work of Feed Ontario for the big change your pocket change can make."

- Larry MacInnis and Mike Occomore, The Pro Bono Group 66

I just wanted to take a second to let you and all of the team at Feed Ontario know how much we appreciate all that you do for food banks in Ontario - and more importantly, the dedication you all put into being advocates for people in Ontario who are facing food insecurity.

Food banks look to Feed Ontario for guidance and support, and you never let us down!

Helping Hand Food Bank is a proud member of Feed Ontario. We wish our services were not needed in a society that is more than capable of ensuring food for all, and we are committed to advocating for food security, while proudly standing alongside you and the whole team at Feed Ontario."

- Carolyn Khan, Executive Director, Helping Hand Food Bank



STRONGER TOGETHER

The power of our network

Feed Ontario is a network of over 140 food banks and 1,100 affiliate hunger-relief organizations, united in their commitment to support communities across the province. While each food bank serves the unique needs of their local community, we know that by working together we are greater than the sum of our parts. Together, we are creating a stronger and more resilient Ontario.

Hear directly from dedicated food bank leaders about what Feed Ontario membership means to them and their communities:



DONOR SPOTLIGHT



In November 2024, in celebration of Dollarama's 30th anniversary, The Rossy Foundation donated \$30 million to 25 charitable organizations across Canada. As part of the selection process, Dollarama employees voted to help determine how funds were allocated. Feed Ontario was honoured to receive over \$1.7 million as part of this initiative.

This generous donation will have a transformational impact on Feed Ontario's work. It will support our FeedON pillar, ensuring food reaches the communities and people who need it most; our Feed Possibility pillar, helping food banks build their capacity; and our Feed Collaboration initiative, a shared purchasing program that reduces inefficiencies and increases access to locally sourced food. A portion of the funding will also be used to support equitable food access and distribution across our network.

We are incredibly grateful to The Rossy Foundation and to Dollarama employees for their support of Feed Ontario and for their dedication to addressing food insecurity in our province and across Canada.

THANK YOU TO OUR CORPORATE PARTNERS

Businesses taking action

Giving back makes a powerful difference

From fundraising events and food drives to volunteering and operational support, our corporate donors play an essential role in our work.



Providing good food and supporting local communities have been pillars of Denny's brand for decades.

We are proud to carry on this tradition with our Slam Day fundraiser, and to have supported Feed Ontario on September 18th. Feed Ontario is an outstanding organization that aims to end hunger in the province of Ontario, and we could not be happier to support this great cause with what we do best!"

- Ron Cecillon, Managing Director, Denny's Canada, Bar One & Northland Signature Restaurant Group

195

corporate partners contributed to Feed Ontario in 2024-25 4 million+

meals donated to adults, children, and seniors across the province 23

fundraising events held with our corporate partners



489 = **52,658** monthly donors meals

Committing to donate on a regular basis is a testament to how people perceive our work.

The support of monthly donors is essential to the work we do, and important in ensuring our projects can continue to help communities in Ontario.

23 = 286,389 fundraising meals events

Fundraising events hosted by individuals are invaluable to our fundraising efforts. Large or small, these events help raise funds, awareness, and support for our work. A special thanks to Ontario Public Service employees and Starlight Investments for their amazing support this year!

3 = 225,000+
matching meals
campaigns

Thank you to Turkey Farmers of Ontario, Trufino Sales Inc., and Fino Find Foods, who matched donations in fundraising campaigns throughout the year. Because of their generous support, every dollar donated by individuals allowed us to provide 4 meals to those facing hunger in our province.

THANK YOU TO OUR INDIVIDUAL DONORS

Neighbours helping neighbours

Caring people make our work possible

Across the province, Ontarians are showing their commitment to helping their neighbours through generous donations that support our work. Because of their kind support, we're able to ensure everyone has access to healthy food in their community.

We're grateful that this year more and more individuals committed to supporting our organization through annual and monthly gifts and peer-to-peer fundraising campaigns. Planned gifts have also made a significant impact on our work, and we're honoured that individuals have trusted our organization with over \$60,000 in gifts of securities that will strengthen our ability to keep food bank shelves stocked immediately and in the years to come.

We are grateful for every donor who chose to stand with us to help make sure families and people in need have nutritious food to eat.



"I'm heartbroken every time I hear about more people struggling in my community. Times are tough for everybody, and I'm trying to do my part to help others. I've lived in different areas of the province and all those communities mean so much to me. I donate to Feed Ontario because they make sure people can go to their local food bank for help, and they make it so my donation can help people everywhere in the province."

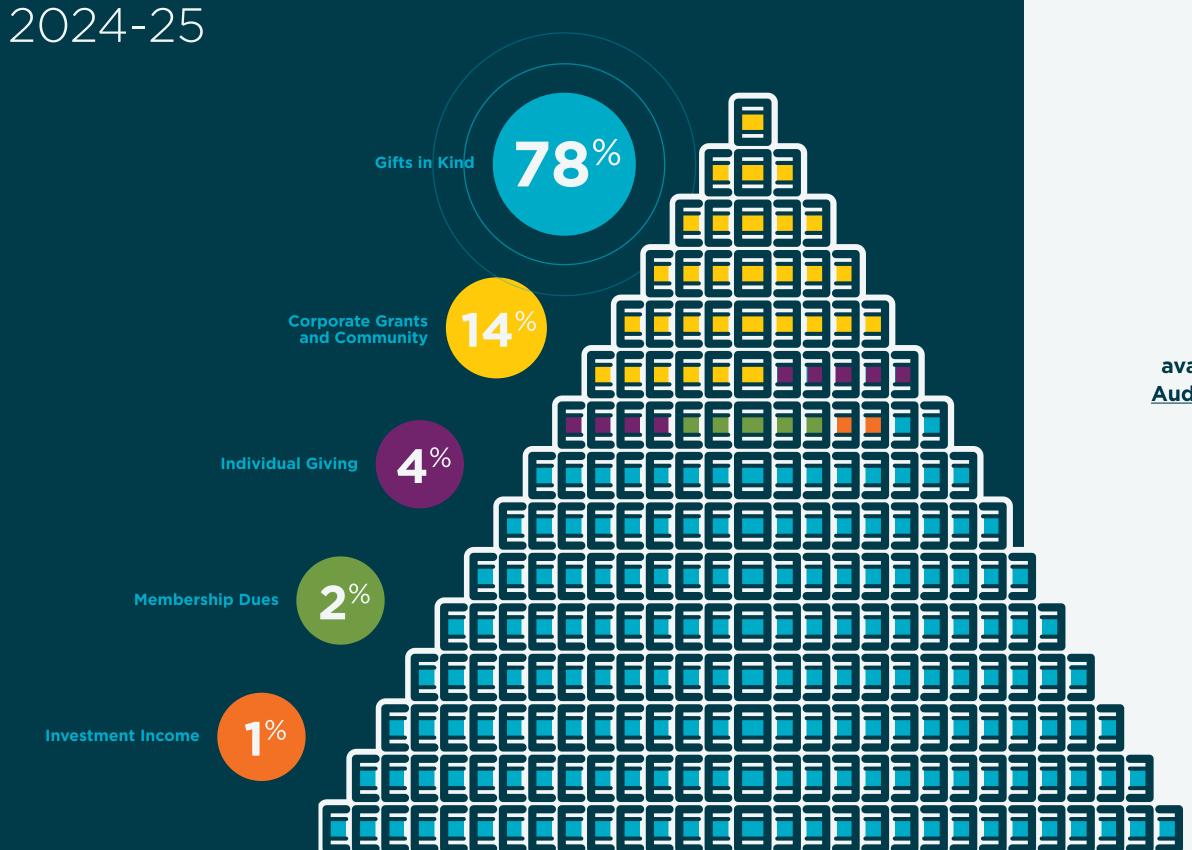
Stephanie • Raj • Judith • Felix • Thomas • Evan • Kvootae • Kishore • Bharat • Steven • Desiree • Pete

- Sharon. M., monthly donor

Heather • Kathleen • Tristan • Ruth • Anita • Evelyn • Meghan • Kimberly • Janelle • Roy • Ronald • Lauren • Kathleen • Shannon • Janice • Brandon • Aderemi • Shabana • Shealyn • Patricia • John • Rachel Pat • Ken • Kenneth • Ada • Asa • Janace • Januari • Shabana • Shealyn • Patricia • John • Rachel Pat • Ken • Kenneth • Ada • Asa • Janace • Anito • Janace • Control • Janace • Chris • Jason • Malek • Eva • Yissachar • Elisabeth • Ian • Olivia • Evan • William • Gail • Sung-Hee • Amanda • Roman • Amanda • Kimberly • Adelin • Adelin • Anite • Monica • Kimberly • Adelin • Thomas • Anite • Monica • Chapita • Janace • Anite • Monica • Thomas • Anite • Monica • Thomas • Thom

Rachel • Susan • Audrev-Ann • Nadalie • Rav • Michael • Garima

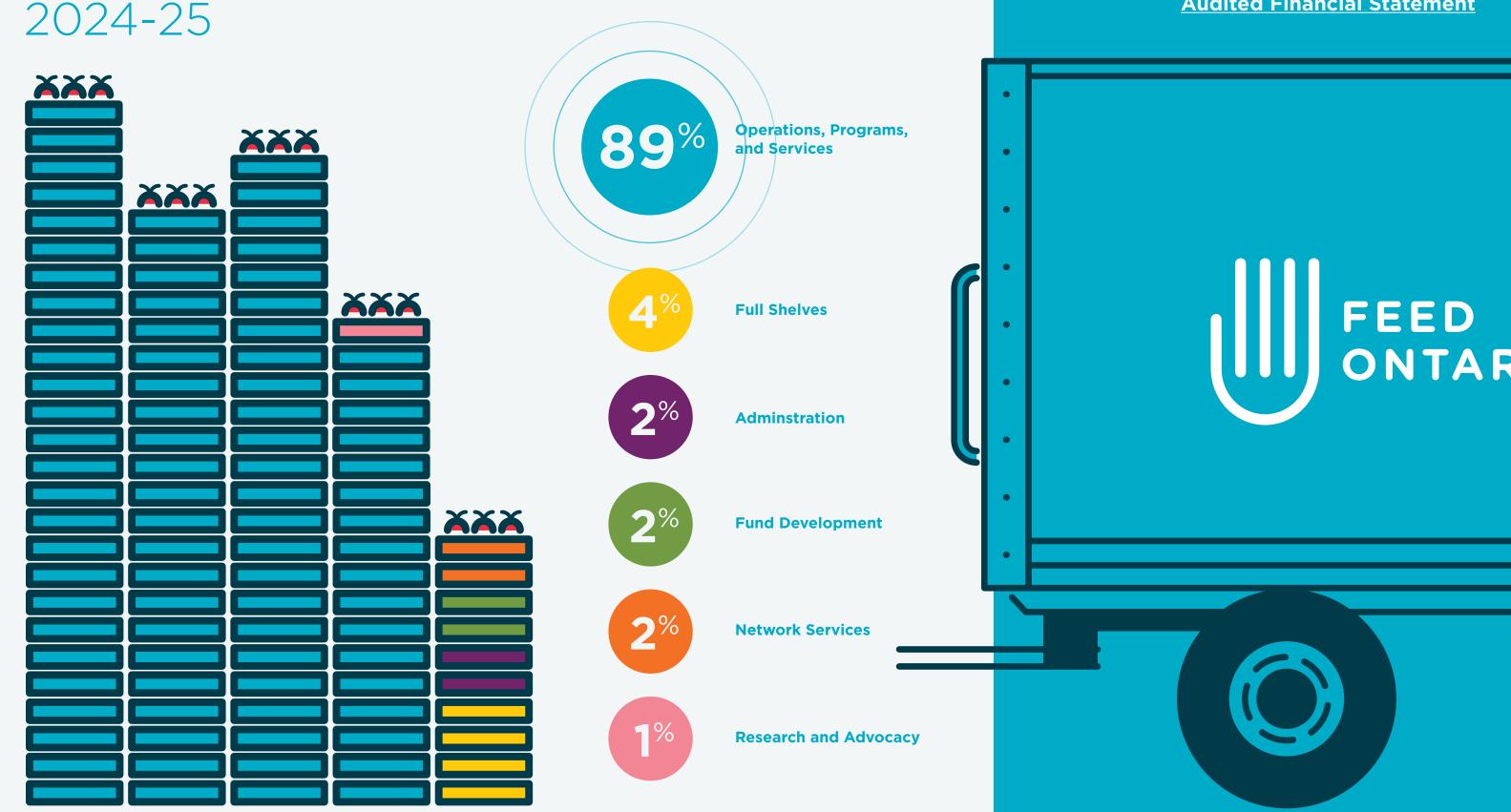
HOW WE SUPPORT OUR MISSION



More information is available in Feed Ontario's Audited Financial Statement

HOW WE INVEST IN OUR MISSION

More information is available in Feed Ontario's Audited Financial Statement





BUILDING OUR MOMENTUM

With your support, our strategic plan continues to gain momentum, helping us serve more food banks, and more people, than ever before. Now in its second year, we are proud to share that we are not only meeting our goals - we are exceeding them!

Because of our donors and partners, we are making meaningful progress on our key priorities: strengthening our impact through innovation, efficiency, and network alignment; improving access to and the sustainability of food resources for our communities; and amplifying our collective voice for meaningful change.

One of the biggest accomplishments Feed Ontario made this year was achieving its <u>accreditation from Imagine Canada</u>, a nationally recognized verification of excellence in nonprofit governance, financial accountability, transparency, fundraising, and management. This achievement reflects our ongoing commitment to the highest standards in nonprofit leadership and service.

In addition to this milestone, and the other accomplishments outlined in this report, we've also:

Developed and launched our Network Equity Strategy to ensure our members in all the diverse regions of the province have equitable access to Feed Ontario supports and resources. We've also established the Network Equity Committee to guide the strategy's implementation.



"At Food Banks Canada, we're grateful for all the support Feed Ontario offers to Ontario organizations that are implementing our National Standards of Excellence, which help equip the food bank network to meet unprecedented levels of need. We're also proud to support Feed Ontario's advocacy for public policies to reduce poverty and food insecurity in Ontario so that there will be less need in the future. Feed Ontario is an incredible partner to Food Banks Canada as we collaborate on our shared goals of relieving hunger today and preventing hunger tomorrow."

- Chantal Senecal, VP of National Programs

- Invested in equity-drive solutions by launching new projects to improve food access in underserved regions of the province.
- Strengthened our relationships with remote and Indigenous communities through our partnership with <u>Wiiche'iwaymagon</u> and by completing a Truth and Reconciliation audit of our internal policies.
- Formalized our internal Diversity, Equity, Inclusion, and Belonging (DEIB) committee and conducted an internal DEIB audit to guide internal growth.

This progress would not have been possible without your support. Together, we're creating a stronger and more equitable food bank network for Ontario – and we thank you for your support and contribution to this essential work.

Let's keep the momentum going.

BOARD OF DIRECTORS

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Meghan Nicholls CEO, Food Banks Mississauga

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Sean McFarling General Counsel, LIUNA

Natalie Spooner Bourgogne Director, Programs and Planning, Ottawa Food Bank



I began my career as a classroom teacher, where I saw firsthand how hunger impacts a child's ability to learn, grow, and thrive. That experience shaped my unwavering belief that no child should face hunger at school—a conviction that still guides me today. Now, as the leader of education and nutrition programs for Dairy Farmers of Ontario, I focus on ensuring children have access to milk throughout the school day, making a meaningful difference in their ability to succeed.

But I also know that food insecurity doesn't end with the school day. That broader reality is what drew me to Feed Ontario—an organization committed to ensuring families have access to food at home, too. As a member of the Feed Ontario Board, I'm proud to contribute to an organization that not only responds to urgent needs, but also works toward a future where food banks are no longer needed—a vision I fully believe in.

Supporting Feed Ontario reflects my deepest values: to nourish children, support families, and strengthen communities. Together, we are feeding hope, driving change, and unlocking possibility. Working toward a future where no child or family in Ontario goes hungry.

- Audrie Bouwmeester, Board Member



THANK YOU TO OUR FINANCIAL PARTNERS

Transformational Donors (\$500K+)





\$250,000+



\$50,000+







\$25,000+





















\$100,000+











Food insecurity is a reality for far too many people in our province, and Feed Ontario is doing incredible work to address it. Their ability to bring together communities, resources, and advocacy to support individuals and families in need is truly inspiring. At Evolve ETFs, we believe that supporting our communities is not just a responsibility, but a privilege. We're honoured to support Feed Ontario's efforts and deeply appreciate the opportunity to contribute to a movement that is creating real, lasting impact across the province."

- Scharlet Diradour, CFO and COO, Evolve ETFs

THANK YOU TO OUR FINANCIAL PARTNERS

Purolator Inc.

Access Gas Services (Ontario) Inc. AGX IT Consulting Alta West Mortgage Capital Corporation **AMAPCEO AMS Healthcare** Andrew Peller Limited **Aspire Bakeries** Association of Municipalities of Ontario AvA Kitchens and Baths Brass Hill Investments Limited Brown-Forman Canada Canadian Church of God Canadian Security Association Central East Region Healthcare Auxiliaries CLEAResult Copperfin Credit Union Crawford Chondon & Partners LLP Dana Canada Inc Denny's Canada Directors' Forum Co-operative Inc. Donkerdale Farms Inc. Dr. S. Alibhai Medicine Professional Corp. Duarte Group Inc DXS Ecclesiastical Insurance EDPRO Energy Group Inc. **Educators Financial Group** Egg Farmers of Ontario EnerStream Agency Services Inc. **Evans Investment Counsel Evolve EFTS**

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Gruppo Nutrition

Happy Worker Inc.

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R&M Lang Foundation **RBC** - Career Sales Force River Valley Golf & Country Club Ryan Ferguson c/o Finances with Ferg Saad Rafi and Sylvie Chartrand Rafi Family Foundation Sability Saven Financial Scandinave Spa Blue Mountain Scott Construction Group SeCan Segal LLP Sibwest Inc. South West Ontario Veterinary Services Steam Whistle Brewing Sun Life Financial Southern Ontario The Cheesecake Factory Canada The Crump Group Inc. The Hamel Family Foundation The Henry and Berenice Kaufmann Foundation The Norman & Margaret Jewison Foundation The Norman and Margaret Jewison Charitable Foundation Thertell Tech The Starke Group (TSG) **Toronto Steel Buyers** TransCanada PipeLines Limited Trifuno Sales Inc. Trisura Guarantee Insurance Company **Trouw Nutrition** Unilock Ltd. United Way of Eastern Ontario United Way of Greater Toronto Walker Family Foundation WeirFoulds LLP Wireless DNA World Financial Group Charitable

66

This partnership is more than just delivering food—it's about delivering hope. It reflects our commitment to making a meaningful difference in the lives of Ontarians, especially during times of uncertainty. Together with Feed Ontario, we're proud to stand beside our communities, helping to build a stronger, healthier, and more resilient Ontario for everyone."

- Stephanie Iacobelli, Community Investment, Purolator Inc.

Erb has been in the [less than truckload] food transportation business since the early 70's. As my father said there is always room for one more skid on our trucks. Given our geographic coverage and relationships with great customers it is only natural that we team up to support the needs of the food banks." - Wendell Erb, President and CEO, **The Erb Group of Companies**

THANK YOU TO OUR FOOD & TRANSPORT PARTNERS

Food Partners



















Fresh Food Partners





















Transportation and Logistics Partners





















feedontario.ca

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